

Useful information for clients

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Translated by machine translator

Please be responsible and take care of self-isolation if necessary!

Internal rules

When receiving the services provided by the SIVA, clients must comply with the ['Internal Rules for recipients of SIVA rehabilitation services'](#). (! rules are in Latvian language. We invite to ask about rules in the reception)

Upon arrival to receive a state-paid social rehabilitation services with accommodation

Upon arrival to receive social rehabilitation service in the SIVA, client must provide a document that he has undergone a Covid-19 test not earlier than three days before entering the SIVA and it is negative, a statement from the family doctor from the medical card of the outpatient patient concerning the general state of health of the person issued not earlier than 7 days prior to the commencement of the service stating the following information:

about diseases requiring special attention to be paid and about the use of certain rehabilitation technologies;

about absence of absolute contra-indications for receiving a social rehabilitation service (e.g. contraindications for receiving a service include unstable health status, severe mental diseases with active expression, tuberculosis in the active phase, febrile body temperature, gangrene, large (> 5 cm) infected wound, infection rose, pediculosis, scabies, other contagious diseases which may endanger the health and life of the client and others);

about relative contra-indications for the receipt of a service requiring an additional assessment of the service by a doctor of a social rehabilitation institution (e.g. *severe heart failure, severe kidney failure, advanced oncological diseases, bedsore, trophic ulcer, other infectious diseases*);

if functional disorders has been caused by road accident injuries;

about medicines what person must use every day and diet.

What to take with you?

For personal use, the following shall be taken:

daily medications for the entire rehabilitation period;

everyday clothes, footwear;

indoor and outdoor sports clothing and footwear;

for the pool - swimsuit, swimming cap, rubber slippers, towel;

hygiene accessories (e.g. toothpaste, toothbrush, shampoo, etc.);

hygiene products, incontinence products, disposable sheets for which this is required;

necessary technical aids (e.g. wheelchair, crutches, orthoses);

earplugs;

the use of personal electrical equipment in the numbers of SIVA is prohibited - teapots, spirals, irons, etc.

Persons who gets the state-paid social rehabilitation services when registering at the SIVA must present the following documents:

passport or identification card;

a statement issued by the family doctor (form No 27/u) recording the basic diagnosis and additional diagnosis;

for persons with an anticipated disability, VDEĀVK opinion confirming the persons status and individual rehabilitation plan;

for aliens, also a residence permission.

<https://www.siva.gov.lv/en/useful-information-clients>